

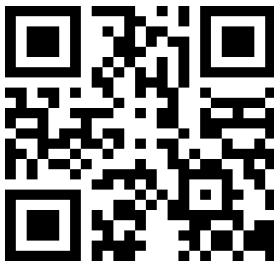
Instructions for installing the naveo app and registering with the link code for the Deutschlandsemestertickets

Important: Steps 1 through 3 can currently only be performed on an Android device. Starting with Step 3.1, the process can also be continued on iOS.

1 Download & install the app

To install the naveo app, you need an iOS or Android device.

Scan the QR code to access the app for iOS or Android and install the app.



iOS (Apple):

<https://apps.apple.com/de/app/naveo/id948248397>

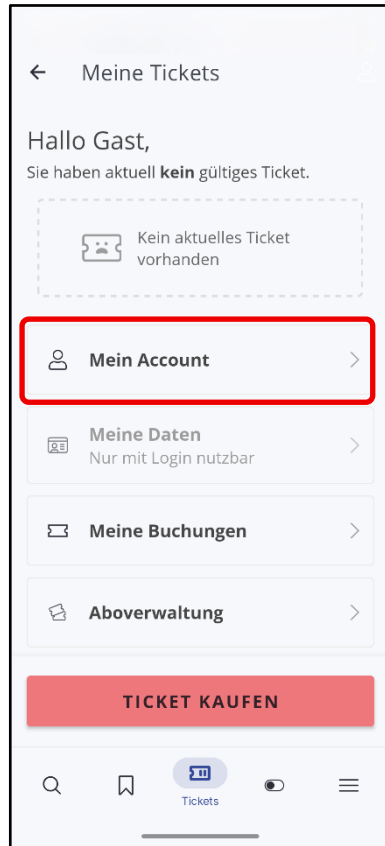
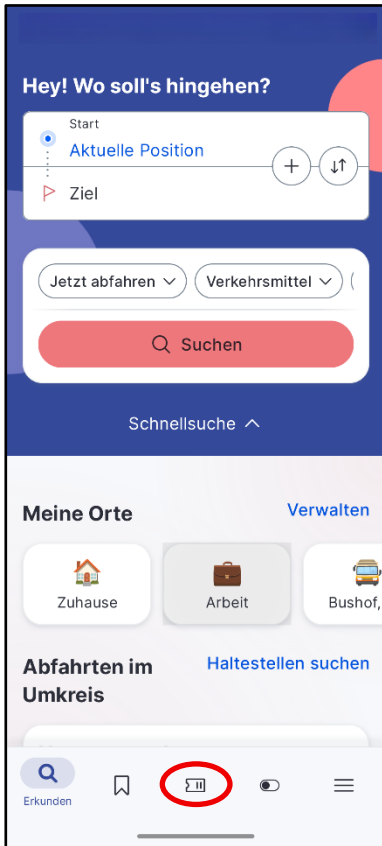
Android:

<https://play.google.com/store/apps/details?id=com.fluid-time.android.avv&hl=de&gl=US>

2 Registration with your link code

If you want to register with your link code, follow the steps below:

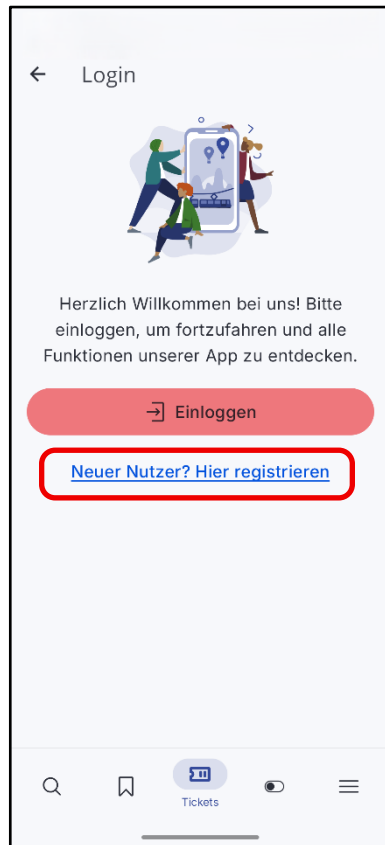
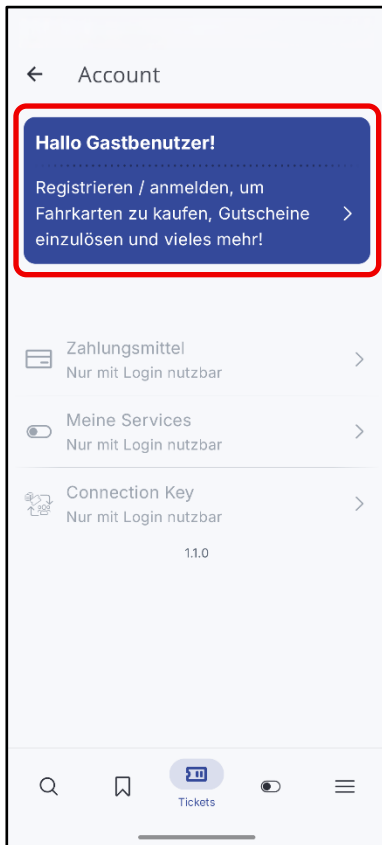
2.1 Open „Mein Account“



Open the app after installation and first tap on "Tickets" at the bottom of the app and then "Mein Account".

2.2 Open registration

Then tap on "Hallo Gastbenutzer -> Registrieren / anmelden ..." and then on "Neuer Nutzer? Hier registrieren".



2.3 Enter link code

Then copy your link code (e.g. **6073-202716090358DSKHFFNDNKLNX**), which you received by email, into the Link code window (Dein persönlicher Verknüpfungscode) and then enter your date of birth (Geburtsdatum).

The field under „Neukunde?“ -> „Postleitzahl“ should not be filled in!

Then click on “WEITER”.

The screenshot shows a mobile app interface for customer registration. At the top, there is a back arrow and the text "Kunde". Below this, the section "Abokunde?" is titled, with the instruction "Verknüpfe dein bestehendes Kundenkonto:". A text input field labeled "Dein persönlicher Verknüpfung..." is highlighted with a red box. Below this, the "Geburtsdatum" section is shown, with three input fields for "Tag", "Monat", and "Jahr", which are also highlighted with a red box. A horizontal line with the word "oder" separates this from the "Neukunde?" section. The "Neukunde?" section instructs the user to "Gib hier die Postleitzahl deines Wohnortes ein." and features a "Postleitzahl" input field. A red button labeled "WEITER" is positioned below the input fields. At the bottom of the screen is a navigation bar with icons for search, bookmarks, "Tickets" (highlighted with a blue circle), a toggle switch, and a menu icon.

3 Complete registration

Check your pre-filled data and enter a user name (Benutzername). Then accept the General Terms and Conditions (Allgemeine Geschäftsbedingungen) and tap on “SPEICHERN” to complete your registration.

← Persönliche Daten

Fast geschafft! Nur noch wenige Details und es kann losgehen.

Vorname

Nachname

E-Mail

Benutzername ?

Geburtsdatum

Tag

Monat

Jahr

 **ASEAG, Aachener
Straßenbahn und Ene...**

Rechtliche Zustimmungen

**Allgemeine
Geschäftsbedingungen**

☐

SPEICHERN



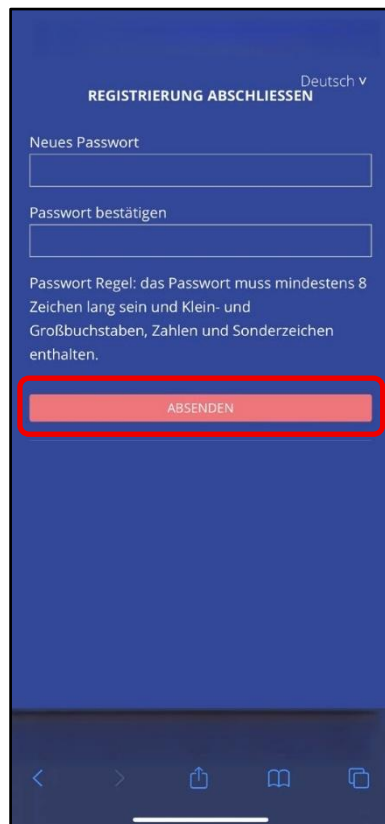
Tickets



3.1 Open your e-mail inbox

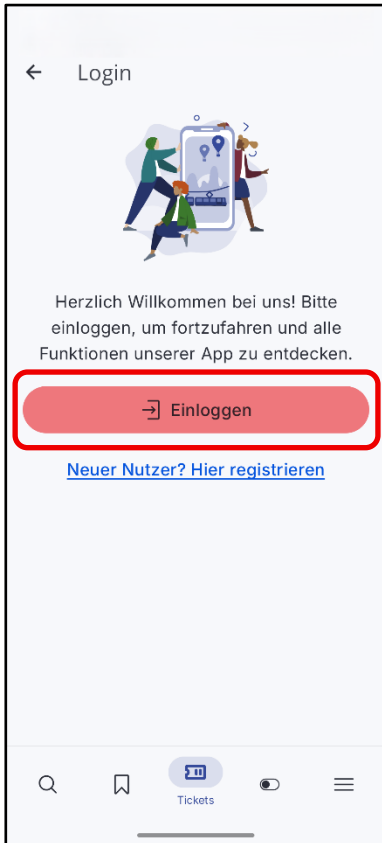
You will then receive an e-mail to your RWTH respectively FH e-mail address. The email contains a link that allows you to set a password for your account.

Choose a password with at least 8 characters. It must contain a lowercase and an uppercase letter as well as a number and a special character. Then tap on "ABSENDEN".



3.2 Log in

Go back to the app and tap on “Anmeldung” at the top left and then on “ANMELDEN”.



3.3 Log in

You will now be taken to the login page. Enter your username (Benutzername) and password, then confirm your entry by clicking on “ANMELDEN”.

You are then logged in and should find your Deutschlandse-mesterticket in the dashboard (Tickets).

